

CRITICAL INCIDENT MANAGEMENT

Take the lead to develop and implement an organizational management emergency preparedness structure.

The Critical Incident Management (CIM) program provides best practices that align with National Preparedness Goals. Gain insight on efficient, effective tools and management practices that align organizations with the Department of Homeland Security recommendations to prevent, protect against, mitigate, respond to, and recover from threats and hazards that pose risks. From human caused incidents like "active shooter", to technology (cyber), meteorological, geological, and Bio, CIM gives insight on tools and techniques to identify risks, threats and hazards and establishes a fundamental process to enact plans, policies, and procedures.

What You Will Learn:

- Overview of National Preparedness Goal
- Overview of National Incident Management System
- Threat and Hazard Identification and Risk Assessment (THIRA)
- Universal Emergency Preparedness Management Structure
- Business Continuity Plans

January 24 – February 9, 2017 | T, Th | 5:00 – 8:30 pm | 21 hrs | \$495
Online On Demand: Coming Spring 2017

Instructor: Jeffrey Still



A dynamic leader, speaker, and facilitator, Mr. Jeffrey Still brings a combination of strategic military experience and vast

leadership knowledge to the course. He is a retired Naval Officer who served his country as a Naval SEAL in some of the most challenging military roles of our time. After successful tours with SEAL Team Eight and leading the SEAL sniper school, he was selected into the Naval Special Warfare Development Group. He has since spent over twenty years leading fast-paced organizations, driving innovation, and advising high-level leaders on critical response strategy and operations. Jeff holds a Masters of Business Administration from Duke University, BS in Education from the University of Southern Illinois, and postgraduate certifications from Massachusetts Institute of Technology and Georgetown University in leadership and management.



**PROFESSIONAL
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MANAGEMENT TRAINING

CLASSROOM:

NEW Building Effective Leadership Skills

Mar 20 – 24, 2017 | M – F | 8:30 am – 4:30 pm | 35 hrs | \$995

Become a successful leader with the skills and tools needed to increase an organization's profitability and improve the bottom line.

Leveraging Polarities in Organizations

Apr 19, 2017 | W | 8:30 am – 4:30 pm | 7 hrs | \$395

In this course, participants will learn to recognize the differences between problems to solve and polarities to leverage. Gain competitive advantage in your organization.

NEW Effective Decision Making Skills

Apr 27, 2017 | Th | 8:30 am – 4:30 pm | 7 hrs | \$495

Recognize how decisions are currently made at your workplace, identify rapid change environments of information overload, and improve your critical business decisions confidently, quickly, and correctly.

Volume Discounts

Register three or more people from the same organization at the same time and save. Phone 256.824.6010 to register.

ONLINE ON DEMAND:

Human Resource Management Essentials

14 hrs | \$495

Cover real-life HR issues, including employment law, selecting qualified employees, compensation, the employee, and performance process.

Employee Management and Leadership

14 hrs | \$895

Learn best practices on finding, interviewing, and hiring a superior workforce.

Strategic Decision Management

14 hrs | \$895

Investigate links between strategy, organizational structure, and value chain with technical decision-making.



5 EASY WAYS TO REGISTER

- 1 ONLINE**
PCS.uah.edu/PDSolutions
- 2 PHONE**
256.824.6010 or 800.448.4031
8:15 am – 5 pm (CST),
Monday – Friday
- 3 FAX**
registration form to 256.824.6760
- 4 IN PERSON**
UAH, Wilson Hall, Room 103

- 5 MAIL**
registration form to:
UAH Professional and
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Wilson Hall, Room 103
Huntsville, AL 35899-0650

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UAH Professional and Continuing Studies (PCS) courses meet requirements for providing Continuing Education Units (CEU).

- One CEU = 10 contact hours of instruction
- One PDH, CLP, or CPE = one contact hour of instruction
- One CEU = 10 PDH, CLP, or CPE

Successful course completion requires participants to attend 80% of scheduled class meetings (and complete associated exams or projects, if applicable). Participants receive a certificate indicating the number of CEUs earned.

For a complete list of policies, visit www.PCS.uah.edu.



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